

## HIGH STAKES ISSUES

**ZSFG were required by CDPH to refer 3 Facility Reported Incidents to the Joint Commission as complaints that will require follow up and submission of corrective actions.** These reports are

1. Alleged Sexual Assault 7C
2. Fall PES Fall with Fracture requiring ORIF
3. Elopement ED

### **CMS Complaint Validation Survey**

We received the Statement of Deficiencies (2567), with findings related to;

- Patients Rights
- Scope of Practice
- QAPI
- Governing Body

Response was submitted 4/17/2020

### **General Acute Care Hospital Relicensing Survey**

We received the Statement of Deficiencies (2567), with findings related to;

- Pharmacy Services
- Nursing Services, Policy & Procedure
- Infection Control Program
- Housekeeping

### **CalOSHA Intent to Cite**

CalOSHA completed their survey and interviews and provided us with a summary of their initial findings. This took the form of an “Intent to Cite” and gives ZSFG opportunity to address these preliminary findings. If we can refute them they will not appear on the final citation. This response is due 4/17/2020 but CalOSHA have granted an extension secondary to COVID-19 Health Emergency  
Tosan Boyo and the Work Place Violence team have been working on the response